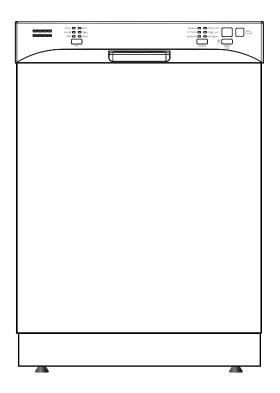


## **Use & Care Manual**

SDW2FCMB SDW2FCMS SDW2FCMW





## **IMPORTANT NOTE:**

Read this manual carefully before installing or operating your new machine.

Make sure to save this manual for future reference.

Exclusively Distributed By: HD Supply Atlanta, GA 30339

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1-800-431-3000 hdsupplysolutions.com

### IMPORTANT SAFETY INSTRUCTIONS

# **WARNING!**

When using the dishwasher, follow basic precautions, including the following:

- Water supply temperature should be 120 F or 149 F.
- Dispose of the discarded appliance and packing material properly.
- The dishwasher must be grounded or it can result in a risk of electric shock
- If there is any damage of the dishwasher, please contact to your dealer, not to attempt to repair or replace any part by yourself.



## **WARNING!**

To reduce the risk of fire or explosion, electric shock, and to preventy damage, personal injury, observe the following:

- Read all instructions before using the dishwasher.
- The manual does not cover every possible condition and situation that may occur .
- Use the dishwasher only for intended function as described in this manual.
- When loading items to be washed:
  - Loaded sharp items and knives so that they are not likely to damage the door seal and tub.

Loaded sharp items and knives with the handles up to reduce the risk of cut-type injury.

Do not wash plastic items unless marked "dishwasher safe" or the equivalent, if not marked, check with manufacture for recommendation.

If the dishwasher drains into a food disposer, make sure disposer is completely empty before running.

Do not operate your dishwasher unless all enclosure panels are in the properly place.

Do not tamper with or override controls and interlocks



Do not touch the **HEATING ELEMENT** during or immediately after use especially if the sanitize option has been selected

- Do not let abuse, sit or stand on door or dish racks of the dishwasher.
- Under certain conditions, hydrogen gas may be produced in a hot water system that has not been used for two weeks or more. **HYDROGEN GAS IS EXPLOSIVE**. If the hot water system has not been used for such a period, before using the dishwasher turn on all hot water faucets and let the water fow from each for several minutes. This will release any accumulated hydrogen gas. As the gas is fammable, do not smoke or use an open fame during this time.
- Do not store or use combustible materials, gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Use only detergents or rinse agents recommended for use in a dishwasher and keep them out of the reach of children
- Keep young children and infants away from dishwasher when it is operating.

### **IMPORTANT SAFETY INSTRUCTIONS**

- Do not use the dishwasher if it has a damaged power line or plug and do not plug the dishwasher into a damagedoutlet, failure to observe these instructions may result in electrical shock.
- Remove the door to the washing compartment when removing an old dishwasher from service or discarding it

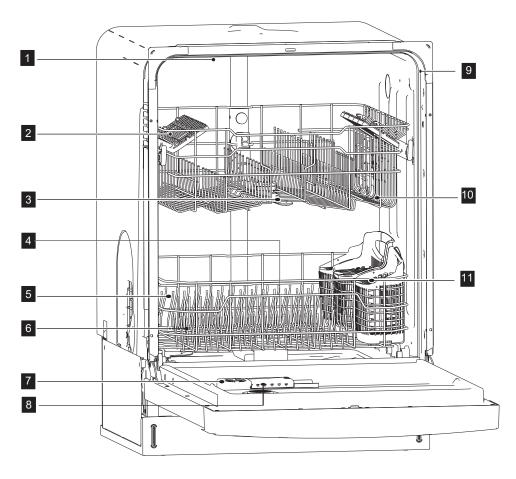
Do not touch the **STEAM** on the pannel during the washing, especially if the sanitize has been selected.

- After unpacking the dishwasher, keep the packaging out of the reach of children.
- Failure to follow these instructions can result in death, fre or electric shock Electrically ground the dishwasher.

Connect the ground wire to the green ground connector in the junction box Do not use an extension cord.

## **DISHWASHER FEATURES**

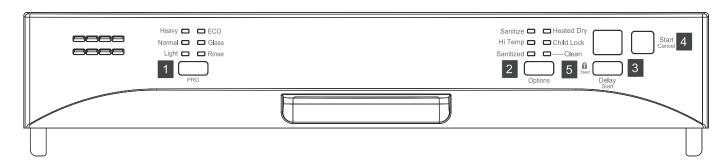
Capacity	14 place settings
Dimension	606 x 650 x 857 mm(W x D x H)
Power Supply	120 V, 60 Hz
Rated Power Usage	Wash motor 50 W Heater 840 W
Water Feed Pressure	20 - 120 psi (138 - 828 kPa)



- 1 Top Spray Arm
- 2 Cup Shelf
- 3 Upper Spray Arm
- 4 Lower Spray Arm
- 5 Bottom Rack
- 6 Heating Element

- 7 Rinse Aid Dispenser
- 8 Detergent Dispenser
- 9 Tub Gasket
- 10 Adjustable Upper Rack
- 11 Silverware Basket

### OPERATING INSTRUCTIONS



### 1 PRO

With the dishwasher door close, you can press the PRO button to select the wash cycle. A light on the display will indicate which cycle has been selected.

### **Wash Cycle Selections**

### Heavy Wash

This cycle is for hard-to-clean, heavily soiled dishes, pots, pans and dishes.

### **Normal Wash**

This cycle is for regularly soiled dinner dishes or silverware.

## Light Wash

This cycle is for lightly soiled and pre-rinsed dishes and silverware.

### Eco

This cycle is for all items. It can determine the condition of soil on the dishes and initiate the optimal cycle to obtain the best cleaning performance.

#### Glass

This cycle is for lightly dishes or glasses.

### Rinse Wash

This cycle is for pre-rinsing dishes or glasses. This is only a rinse that keeps food from drying on your dishes and reduces odor buildup in your dishwasher until you are ready to wash a full load. Do not use detergent.

## Options

When the wash cycle has been selected, you can choose the option by pressing the "Options" button.

## **Option Selections**

### Sanitize

To sanitize your dishes and glassware, select the Sanitize option. When selected, the light above the pad will turn on and remain on until end of cycle. The water temperature in the final rinse will be raised. The option is available in is available in Heavy, Normal, Light and ECO wash.

## Hi-Temp Wash

This option can increase the water temperature in the main wash and rinse. This increase in water temperature helps the dishwasher detergent remove food, grease and soil from dishes more effectively. The option is available in is available in Heavy, Normal, Light and ECO wash.

## **Heated Dry**

This option is available on all cycles except rinse only. The Heated Dry option in combination with rinse aid will enhance drying performance. You can turn off by pressing Heated Dry so that the light goes off during the period of the washing.

### **OPERATING INSTRUCTIONS**

## 3 Delay Start

To delay the start of a selected cycle, press Delay Start pad until the desired delay time shows in the LED indicator it allows you to automatically start your dishwasher for a 1 to 24 hour delay.

To cancel the Delay Start option and begin the cycle before the delay period is over press the Start/Cancel pad.

### 4 Start/Cancel

Push door firmly closed. The door latches automatically. Select the wash cycle and options desired, the indicator light above the pad will turn on. To start press the Start/Cancel key once, the light will glitter and the wash action begins. To cancel when a cycle is running, press Start/Cancel pad once and the dishwasher will start a 60 second drain and then shut off. At the end of the drain, you can select the desired cycle.

When you want to load more dishes or pause the dishwasher while it is already running, make sure to open the door slowly and carefully as there is a possibility of injury from the hot steam inside the dishwasher. You can add more dishes before the main wash starts. Open the door and check the detergent dispenser. If the main wash section of the detergent dispenser is still closed, you can add items. If the door is opened while the dishwasher is running, a safety mechanism is activated and stops the cycle.

### 5 Chlid Lock

You can lock all controls to prevent children from accidently changing the dishwasher cycle or starting the dishwasher.

Press and hold the Delay Start pad for 3 Seconds the lock graphic light will turn on.

To unlock the control press and hold the Delay Start pad for 3 seconds, the lock graphic light will turn off.

## **Indicator Light**

### Sanitized

When "sanitize" option is selected, the temperature of the water will reach a maximum of 70°C (158°F).

Certified residential dishwashers are not intended for licensed food establishments. The sanitize cycle is NSF certified.

Warning: The sanitize option is available with "Heavy" "Normal" "Light" and "ECO" cycle.

### Clean

The clean light will turn on at the end of the cycle.

## **Status Window**

### 01 - 24

If the Delay Start option is selected, the number of delay start hours shows in the Status Window. If the dishwasher is working and the wash cycle time is more than a hour, number of hours and minutes left shows alternately in the Status Window.

### CL

Flashes once the program has been entered and the Start/Cancel key is pressed. It also flashes if the door is opened during a wash cycle. Close the dishwasher door to begin or continue a wash cycle.

### **MINUTES**

Number of minutes left in a cycle (0-59 or 1H-2H). It shows hours and minutes alternately.

Note: In standby mode, if there is not any button operation or door opening and closing operation for 3 minutes, the dishwasher will enter power-saving state, all displays will be turned off. If there is any button operation or door opening and closing operation, the display will be turned on, and the time will be counted again for 3 minutes.

### **OPERATING INSTRUCTIONS**

## **NOTE**

The remaining could suddenly increase or drop several minutes. This means the Smart Sensor has checked the soil level and determined if additional water fills are needed or if water fills can deleted.

Program	Description of Cycle	Detergent(g)	Water(L)	Running time (min)	Running time with Hi temp(min)	Running time with Sanitize (min)
	Pre Wash	0/9.9	22.8	140	150	170
	Pre Wash					
	Wash(48°C)					
Heavy	Rinse					
	Rinse					
	Rinse(58°C)					
	Drying					
	Pre Wash		10.8~23.0	105~135	130	135~165
Normal	Auto(42~48°C)	AHAM/CU Test : 0/19.9				
NOTITIAL	Rinse(50~58°C)	DOE Test : 0/9.9 CU Test : 15/15				
	Drying	00 10011 10/10				
	Pre Wash	0/9.9	11.4~19.3	115~120	125~130	145~150
Light	Auto(42°C)					
Ligit	Rinse(58°C)					
	Drying					
	Pre Wash	0/9.9	19.3	105	115	150
	Pre Wash					
ECO	Wash(40°C)					
ECO	Rinse					
	Rinse(50°C)					
	Drying					
Glass	Pre Wash	0/9.9	19.3	120	/	/
	Pre Wash					
	Wash(48°C)					
	Rinse					
	Rinse(58°C)					
	Drying					
Rinse		0	8.0	20	/	/

**NOTE:** The NSF certified is Normal/Auto Cycle with the sanitize option selected. The CU test is Normal Cycle with the hi temp option selected.

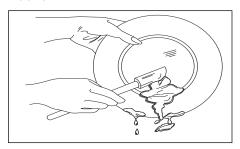
### PREPARING AND LOADING DISHES

### Dish preparation

Scrape away large pieces of food, bones, pits, toothpicks, etc. The continuous filtered wash system will remove the remaining food particles. Burned-on foods should be loosened before loading. Empty liquids from glasses and cups.

Foods such as mustard, mayonnaise, vinegar, lemon juice and tomato based products may cause discoloration of stainless steel and plastics if allowed to sit for a long period of time. Unless the dishwasher is to be opertated at once it is best to rinse off these food soils.

If the dishwasher drains into a food disposer, be sure disposer is completely empty before starting dishwasher.



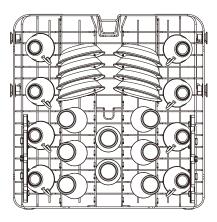
## Loading the top rack

The upper rack is designed for cups, glasses, small plates, bowls and plastic items marked "dishwasher safe" etc.

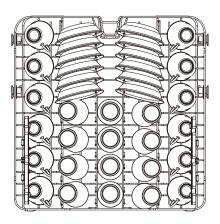
For best results, place the bowls, cups, glasses, sauce pans with soiled surface facing down or toward the center. Tilt slightly for better drainage.



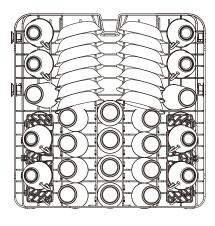
Make sure the loaded dishes do not interfere with the rotation of the middle spray arm, which is located at the bottom of the upper rack. (Check this by rotating the middle spray arm by hand.)



8 place settings standard loading pattern (For best washing performance, the upper rack should be in the raised position.)



12 place settings standard loading pattern



14 place settings standard loading pattern

### PREPARING AND LOADING DISHES

## **Loading the Bottom Rack**

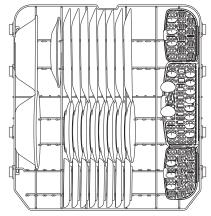
The bottom rack is designed to load plates, soup bowls, plates, saucers and cookware. The adjustable rack space will allow you to load maximum 13 inch items.



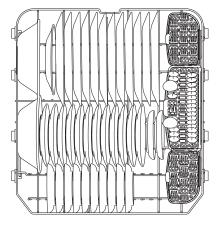
Large items should be placed along the edge so they do not interfere with the middle spray arm rotation, and make sure they not prevent the detergent dispenser from opening.

Large items should be turned so that the inside faces downward, and make sure these items do not interfere with the lower spray arm rotation.

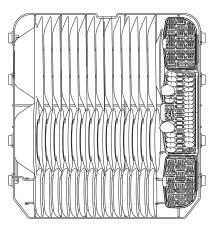
The fold-down tines in the bottom rack make it easy to load those extra large and hard-to-fit items. The tines may be left up for normal use or folded down for more flexible loading. Fold down for more space to load large pots or pans.



8 place settings standard loading pattern



12 place settings standard loading pattern

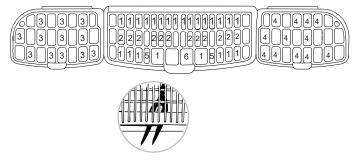


14 place settings standard loading pattern

## **Loading the Silverware Basket**

The silverware basket could be divided into three separate modules that can be used in both upper and lower racks

- 1.spoons
- 2.knives
- 3.salad forks
- 4.forks
- 5.large spoons
- 6.large forks



**▲** WARNING!

Do not let any item extend through bottom.



Be sure nothing protrudes though bottom of the basket or rack to block the lower spray arm.

## **Adding a Dish**

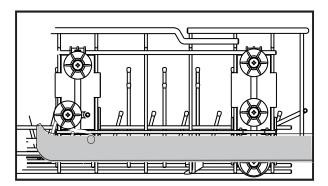
To add or remove items after wash cycle starts:

- 1 Open door slightly and wait a few seconds until wash action stops before completely opening.
- 2 Add the item.
- 3 Close door firmly to latch and cycle will automatically resume.

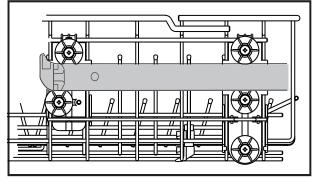
### PREPARING AND LOADING DISHES

## **Adjustable Upper Rack**

The upper rack height can be easily adjusted to accommodate loading taller dishes in either rack. To accommodate taller dishes in the bottom rack, there are 2 positions available:



**Upper Rack Position** 



Lower Rack Position



Note:

Height should be adjusted without dishes in the racks.

### **DISHWASHER DISPENSER & DETERGENTS**

## Filling the detergent dispenser

Rinse aid greatly improves drying and reduces water spots and filming. Without rinse aid your dishes and dishwasher interior will have excessive moisture. The Heated Dry option will not perform as well without rinse aid. The rinse aid dispenser, located next to the Detergent cup, automatically releases a measured amount of rinse aid during the last rinse.

If spotting and poor drying is a problem, increase the amount of rinse aid dispensed by rotating the dial to a higher number. The dial is located under the dispenser cap.

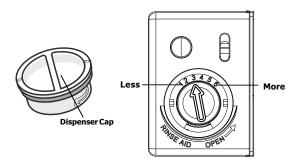
If the rinse aid is low, the Rinse Aid light is illuminated at the beginning and end of the cycle indicating that it is time to refill.

Your dishwasher is designed to use liquid rinse aid. The use of rinse greatly improves drying performance after the final rinse. Do not use a solid or bar-type rinse aid. Under normal conditions, the rinse aid will last approximately one month, try to keep it full, but do not over fill.

1. Rinse agent removes spots and prevents new film build up on your dishes, glasses, flatware, cookware and plastic.

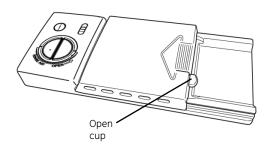
### Filling the Dispenser

- 1 Try to keep it full, but do not over fill.
- 2 Turn the dispenser cap to the left and lift it out.
- 3 Add rinse agent until the indicator window looks full.
- 4 Clean up any spilled rinse agent with a damp cloth.
- 5 Replace the dispenser cap.

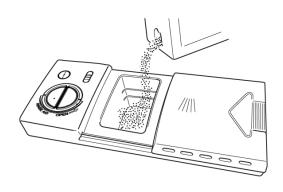


## Filling the detergent dispenser

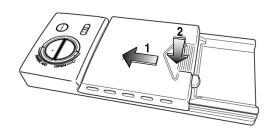
1. Push the dispenser cover latch downwards and open it .



2. Add the detergent to the main wash compartment.



3. After pouring the detergent into the container, close the lid, firstly pushing (1) and then pressing on it (2) until hear the click.



### **CARE AND CLEANING**

# Clean the Stainless Steel Inner Door and Tub

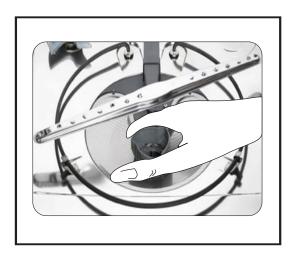
The tub is made of Stainless Steel, it will not rust or corrode if the dishwasher should be scratched or dented.

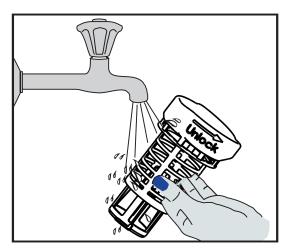
## **Clean the Cylinder Filter**

The Cylinder Filter is designed to collect some big items such as broken glass, bones and pits. The Cylinder Filter needs to be cleaned to maximize wash performance.

Remove the lower rack, rotate the Cylinder Filter as shown, lift it out, empty and clean it by rinsing

it under running water and replace.

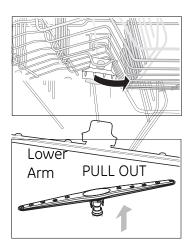




Because hard water chemicals will clog the spray arm jets and bearings, it is necessary to clean the spray arms regularly. Wash the arms in soapy, warm water and use a soft brush to clean the jets. Replace them after rinsing thoroughly.

To remove the *upper or middle spray arm*, unscrew the nut clockwise.

To remove the **lower spray arm**, pull upward.





Clean the spots on the steel inner door and tub with a damp nonabrasive cloth.



### **Burn Hazard**

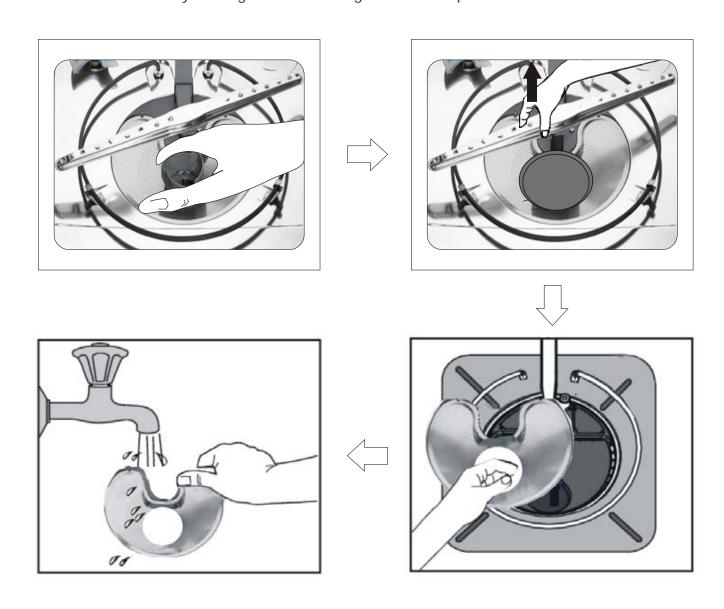
Allow heating element to cool before cleaning the interior.

Failure to do so can result in burns.

### **CARE AND CLEANING**

### Clean the Fine Filter

Take out the Cylinder Filter and remove the Fine Filter from the dishwasher tub bottom. To remove the Fine Filter you must first remove the bottom spray arm as shown below. Flush the Fine Filter by holding it under running water and replace.



## **SOLUTIONS TO COMMON DISHWASHING PROBLEMS**

Problem	Possible cause	Solution
	Door may not be closed properly	Shut the door completely make sure it is latched
Dishwasher won't start	Power supply or power line is not connected	Check and connect the power supply
	Delay Start option has been selected	Refer to Delay Start section in this manual to rese
	Child Lock activated (selected models)	Deactivate the child lock, refer to child lock section in this manual
Dishwasher beeps at the end of the cycle	It indicates the wash cycle finished, the dishwasher will beep	
Rinse Aid light on	The rinse aid level is low	Add rinse aid
Dishwasher operates too long	The dishwasher is connected to cold water	Check the dishwasher, make sure it connected to the hot water supply
	The cycle time will vary due to the soil	When heavy soil is detected, the auto, normal, pots&pan cycle will automatically increase the cycle time
	The sanitize option is selected	When sanitize option is selected, the cycle time will be increase to meet the sanitized temperature request
Dishes are not clean	Water pressure is temporarily low	Use you dishwasher when the water pressure is normal
	The inlet water is low	Make sure the dishwasher is connected to the hot water supply
	The fillet water is low	Try not use your dishwasher when hot water is being used elsewhere in the house
	Dishes are loaded too close together	Load the dishes again as the manual introduced
enough	improper use of detergent	Add detergent depending on the water hardness and the cycle you chose. Use fresh deter ent.
	The selected cycle is not suitable for food soil condition	Choose anther cycle for longer washing time
	Spay arms is blocked by some items	Make sure the spay arm is rotated fluently
Dishes not drying enough	Detergent dispenser is empty	Fill rinse aid dispenser or increase the amount of rinse aid.
	Improper loading of dishes	Load the dishes again as the manual introduction
	The cycle you chose did not included the drying.	Choose the proper cycle with drying
Spots and filming on dishes	Water hardness is too high	For extremely hard water install a water softener
	Improper loading of dishes	Load the dishes again as the manual indicates
	Old or damp powder rinse aid is used	Use fresh rinse aid
	Rinse dispenser empty	Add rinse aid to the dispenser
Etching	Using too much detergent	Use less detergent if you have soft water
	The inlet water temperature exceeds 150 °F	Lower the inlet water temperature
Detergent left in	Detergent may be too old	Use fresh detergent
dispenser cup	Spray arm is blocked	Load the dishes, making sure the spray arms are not blocked.

## SOLUTIONS TO COMMON DISHWASHING PROBLEMS

Problem	Possible cause	Solution
Detergent dispenser will not shut	Improper operation of the detergent cover	Add the detergent and rinse aid as indicated by the manual
Water remains in the dishwasher	Previous cycle has not finished or has been interrupted	Select the proper cycle as introduced by the manual
Dishwasher does not drain properly	Drain is clogged	Check the air gap if you have  Make sure the disposer is empty if the dishwasher is connected to the disposer
	Drain hose is kinked	Make sure the drain hose is properly connected to the sink
Suds in the tub	Improper detergent is used	Make sure to use only the automatic dishwasher detergent
Dishwasher leaks	Excessive suds caused by using the improper detergent	Make sure to use only the automatic dishwasher detergent
	Dishwasher is not level	Leveling the dishwasher (see the installation manual)
Black or gray marks on dishes	Aluminum utensils have rubbed against dishes	Chose a higher cycle  Make sure the inlet water is no less than 120°F
Stained tub interior	Coffee and tea soil	Using a spot cleaner to remove the soil
	Reddish stain	Some tomato food will cause this, use of the rinse only cycle right after loading this will decrease the staining
Noises	Detergent cup opening \Drain pump sound	This is normal
	A hard object has entered the wash module. When the object is ground up, the sound should stop.	If the noise persists after a complete cycle, call for service.
Diahwaaharwaa/t fill	Water valve is turn off	Check if the water valve is turn on
Dishwasher won't fill	Door latch may not be properly seated	Make sure the door is closed

## **Error Codes**

When some malfunctions come on, the appliance will display error codes to warn you:

Codes	Meanings	Possible Causes
E1	Longer inlet time.	Faucets is not opened, or water intake is restricted,or water pressure is too low.
E4	Overflow.	Some element of dishwasher leaks .

**▲** WARNING!

- If overflow occurs, turn off the main water supply before calling a service.
- If there is water in the base pan because of an overfill or small leak, the water should be removed before restarting the dishwasher.



# ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer Service Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

#### IF YOU NEED SERVICE:

- 1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting section of the User Manual.
- 2. All warranty service is provided exclusively by Midea, in the U.S. and Canada.

To contact a customer service representative, call HD Supply Warranty Solutions. 1-800-782-4154 or email FMWarrantySolutions@hdsupply.com

### LIFETIME LIMITED WARRANTY

### WHAT IS COVERED

#### FIRST YEAR LIMITED WARRANTY (PARTS AND LABOR)

For one year from the date of purchase, if this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Midea will pay for factory specified replacement parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's warranty period.

### LIFETIME LIMITED WARRANTY (STAINLESS STEEL TUB AND INNER DOOR LINER ONLY)

For the lifetime of the product from the date of original purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Midea will pay for factory specified parts and repair labor for the following components to correct non-cosmetic defects in materials or workmanship that existed when this major appliance was purchased:

- Stainless steel tub
- Inner door liner

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR OR REPLACEMENT AS PROVIDED HEREIN. Service must be provided by a Midea designated service company. This limited warranty is valid only in the 50 States of the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

#### LIFETIME LIMITED WARRANTY

#### WHAT IS NOT COVERED

- 1. Commercial or non-residential or use inconsistent with published user, operator or installation instructions.
- 2. How to use your product or in-home instruction on installation.
- **3.** Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses, plumbing or water inlet hoses). Service caused by unreasonable use. Like damage caused by using the dishwasher to clean something not designed for dishwasher use and damaging the unit.
- 4. Consumable parts (i.e. light bulbs, batteries, air or water filters, etc.).
- 5. Defects or damage caused by the use of non-genuine Midea parts or accessories.
- **6.** Damage from accident, misuse, abuse, fire, floods, electrical issues, acts of God or use with products not approved by Midea.
- **7.** Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
- **8.** Cosmetic damage including scratches, dents, chips, and other damage to appliance finishes unless such damage results from defects in materials and workmanship and is reported to HDSupply within 30 days.
- 9. Routine maintenance of the product.
- **10.** Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
- 11. Pick-up or delivery. This product is intended for in-home repair.
- **12.** Travel or transportation expenses for service in remote locations where an authorized Midea servicer is not available.
- **13.** Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
- **14.** Service or parts for appliances with original model/serial numbers removed, altered or not easily identified.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

### **DISCLAIMER OF IMPLIED WARRANTIES**

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